

PRIME Service - ACC

DATE: 4 April 2024



**He Kaupare. He Manaaki.
He Whakaora.**
[prevention.care.recovery.](https://www.acc.co.nz)

Acute Services Portfolio: PRIME Service

- ACC is a joint purchaser of 9 Emergency Ambulance Service contracts with Health NZ
 - Exemption in the Accident Compensation Act for it
 - Via jointly funded Ambulance Team – formerly NASO
- National Telehealth Service – Healthline, Poisons line etc
- Public Health Acute Services
- PRIME Service contract – No exemption in Act to jointly fund



ACC's Primary Acute Care Review

General Practice and Nursing Portfolio

Urgent Care Contract expires in July 2025 – opportunity to improve services to clients

Patient

- Location of services
- Price of services
- Health literacy
- Cultural barriers



Provider

- Workforce pressures
- Increased client complexity
- Complexity of funding models
- Inequity of access



- Patient interviews
- Expert Advisory Group



- Now analysing the themes to support a new contract

PRIME Service – ACC angle

ACC works with Health NZ as closely as the legislation allows

- Joint schedule for PRIME in the Emergency Road Ambulance and Communications Services contract with Hato Hone St John (HHSJ)
 - sets out the eligibility for PRIME providers
 - Jointly pay for PRIME training and kits (via HHSJ)
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- Separate ACC contract with individual PRIME providers ie clinics



PRIME eligibility

PRIME Responder Eligibility

- Registered Nurse
- Nurse Practitioner
- General Practitioner

Paramedics

- unable to be added as PRIME Responder
- not listed as Treatment Provider in ACC legislation

UPDATE

MBIE advised:

- Min Doocey has agreed to progress this proposal
- Expecting to hear an announcement about consultation on the proposal in the next few weeks



Enables paramedics to be paid for treating patients:

- GP clinic
- PRIME

ACC PRIME contract

PRIME contract

- PRIME attendance fee – on-call component built in
- Travel rate

RGP contract or Cost of Treatment Regulations

- Consultation fee
- Treatment costs

Opportunity to simplify payment



ACC current improvement work

- Updating forms and process for onboarding new PRIME providers
- Ensuring alignment with Hato Hone St John PRIME provider records
- Updating offboarding process
- Input into the Health NZ rural unplanned care review

